Deloitte.



Policing 4.0 2019

How 20,000 officers could help transform the future of policing

September 2019

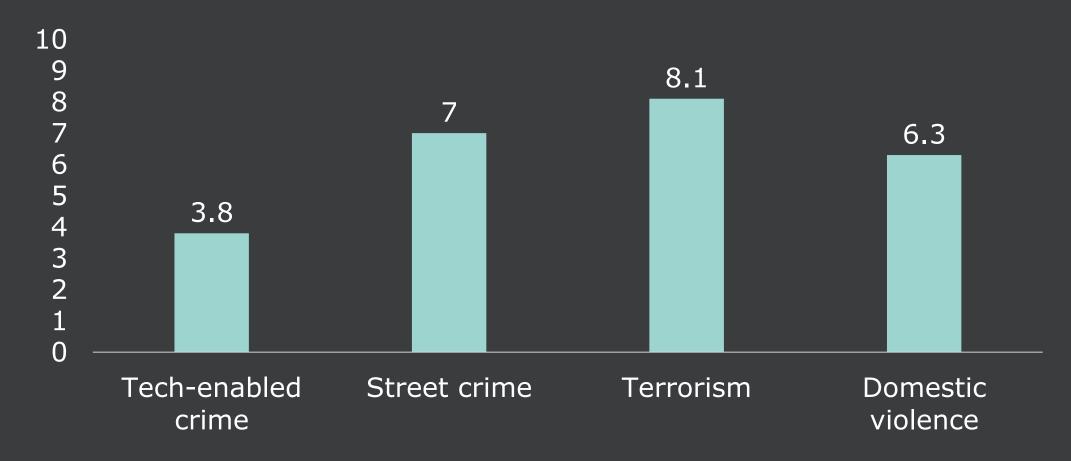
WE SEE FEW SHIFTS IN THE LONG-TERM FUTURE FROM LAST YEAR'S ANALYSIS

Megatrends

- 1. Serving a fully digital world
- 2. Outgunned by private sector and civil society
- 3. Responding to a much faster pace of change in every arena
- 4. Harnessing cyber-physical systems
- 5. Using an unknowable volume of knowledge
- 6. Operating with near-total transparency

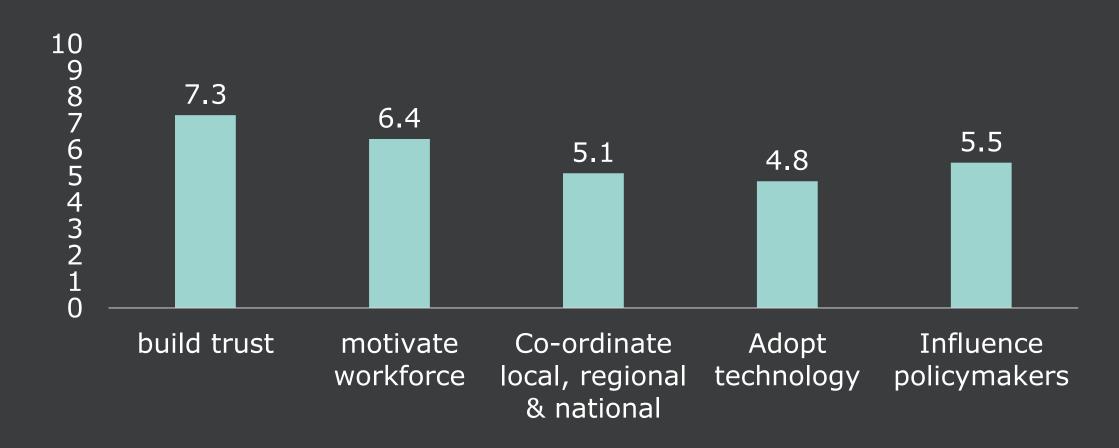
LEADERS IDENTIFY MANY OF THE SAME CHALLENGES IN TERMS OF BUILDING CAPABILITIES FOR THE FUTURE

Readiness to reduce harms of...



ONGOING CHALLENGES ON TECHNOLOGY ADOPTION AND CO-ORDINATION IN PARTICULAR

Readiness to...



BUT A RADICALLY CHANGED IMMEDIATE CONTEXT

+20,000 officers in 3 years

+£1bn across criminal justice

+£750M in policing next year

Strong signals of policy and priority shifts across CJS

EVEN MORE CRITICAL TO CONSIDER CHOICES CAREFULLY



INSIGHTS ON HARNESSING NEW INVESTMENTS FOR THE FUTURE

- 1. Stronger co-ordination around national and regional capabilities
- 2. New tools for allocating resources to maximise impact
- 3. Opportunities on recruitment, development and retention

RESOURCE PLANNING: MOVING TOWARDS DIGITAL TWINS FOR POLICING ORGANISATIONS



"A digital twin can be defined, fundamentally, as an evolving digital profile of the historical and current behavior of a physical object or process that helps optimize business performance."

Industry 4.0 and the digital twin (Deloitte 2017)

RECRUITMENT, DEVELOPMENT AND RETENTION: CHALLENGES CREATE OPPORTUNITIES

400,000+ applicants over 3 years

 \sim 350,000 people rejected

-16% lower real terms entry pay (2010-18)

"Some forces are already struggling to hit recruitment numbers this year, without dropping standards"

- Assistant Chief Constable, large force

X2+ Planned apprenticeship/ degrees to cover with untested providers

~80% of local policing would have <3 years experience if traditional entry path used

"We already have a shortage of supervisors"

– chief officer team leader

X2 turnover preretirement in some forces

"We've seen a rise in turnover to 7 or 8 percent from 4 per cent already... this may be about a change in what the workforce now expects from a police career"

- Chief Constable, medium-sized force

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