



# “What are you talking about?”

29<sup>TH</sup> & 30<sup>TH</sup> September 2020

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2020 has been dominated by the Covid-19 pandemic and rapid adjustments to everyone’s working and private lives but references to a ‘new normal’ still seem to be premature. This year’s EIP event will take place against this backdrop and in a climate characterised by changing demands for services; uncertainty about funding; the need to work differently; the need to diversify the workforce; and other significant changes including the organisation and oversight of police. With this in mind, keynote speakers offering different perspectives will share their views on current and future challenges for the service.

## DAY 1

10.30	<b>Welcome</b>	<b>Dr Peter Langmead-Jones</b> Greater Manchester Police NPCC Performance Management
10.40	<b>Message from the Minister</b>	<b>Kit Malthouse MP</b> Minister of State for Crime, Policing and the Fire and Rescue Service

### The National Conversations

10:50	<b>Current challenges</b> This contribution discusses the operational, organisational and financial challenges faced by the service in the light of the pandemic and other recent events	<b>Martin Hewitt QPM</b> Chair National Police Chiefs’ Council
11.10	<b>Live questions and answers</b>	

11.25	<b>Interval, including exhibitors</b>
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### The Performance Conversation

11.35	<b>The emerging performance framework</b> This contribution considers the need for reliable, consistent, standardised and timely information to develop understanding, inform decision-making and build confidence	<b>Bill Skelly</b> Chief Constable, Lincolnshire Police NPCC lead for Performance Management
11.50	<b>Live questions and answers</b>	
12.05	<b>Lunch break</b>	



13.00	<b>Welcome back</b>	<b>Dr Peter Langmead-Jones</b> Greater Manchester Police NPCC Performance Management
<b>The Green Conversation</b>		
13.05	<b>The implications of climate change</b> Achieving net [carbon] zero by 2050 or sooner will have profound implications for everyone in all facets of their lives. This contribution will set out the causes and consequences of global warming and the organisational changes needed to alleviate it	<b>The Baroness Brown of Cambridge DBE</b> <b>FREng FRS</b> Chair of the Committee on Climate Change's Adaptation Committee
13.20	<b>Live questions and answers</b>	
13.30	<b>From blue to green:</b> This contribution will consider the various operational and organisation implications for the police of climate change and the steps to achieve net zero	<b>Olivia Pinkney QPM</b> Chief Constable, Hampshire Constabulary NPCC lead for Local Policing
13.45	<b>Live questions and answers</b>	
<b>The Capability Conversation</b>		
14.00	<b>Equipping the service for the future</b> This contribution will outline how the College of Policing will help the service to understand future demands and support the development of different ways of working in the light of current and future challenges	<b>Mike Cunningham QPM</b> Chief Executive College of Policing
14.15	<b>Live questions and answers</b>	
14.30	<b>Interval, including exhibitors</b>	



<b>The Technology Conversation</b>		
14.40	<b>Different ways of working</b> This contribution will explain the potential for improving effectiveness and efficiency through better analytics and computer-based automation; it will include a case study of the use of robotics in policing	<b>Luke Mundy</b> Associate Partner, IBM Ltd  <b>Jon Pike</b> Robotic Process Automation Lead Avon and Somerset Police
15.00	<b>Live questions and answers</b>	
15.15	<b>Challenging conversations</b> A personal reflection on the challenges facing the service and the conversations we need to have in the light of the Covid-19 pandemic and other influences	<b>Nick Ephgrave QPM</b> Assistant Commissioner, Metropolitan Police Service
15.45	<b>Reflections on the key issues from Day 1</b>	<b>Bill Skelly</b> Chief Constable, Lincolnshire Police NPCC lead for Performance Management
16.00	<b>Close of Day 1</b>	

**DAY 2**

10.30	<b>Welcome</b>	<b>Dr Peter Langmead-Jones</b> Greater Manchester Police NPCC Performance Management
<b>The Workforce Conversation</b>		
10.40	<b>The wellbeing conversation</b> This contribution will discuss the progress that has been made in improving the wellbeing of the workforce and what still needs to be done, particularly in the light of policing during the Covid-19 pandemic	<b>Andy Rhodes QPM</b> Chief Constable, Lancashire Constabulary and NPCC lead for Wellbeing
10.55	<b>The condition of our workforce</b> This contribution will provide an overview of the insights from the 2020 wellbeing and inclusion survey	<b>Dr Les Graham</b> Associate Professor, Durham University <b>Dr Netta Weinstein</b> Associate Professor, University of Reading
11.15	<b>Live questions and answers</b>	
11.30	<b>Interval, including exhibitors</b>	



<b>The Diversity Conversation</b>		
11.40	<b>Learning from Windrush</b> This contribution draws lessons for the police service from the findings of the Windrush Review, in terms of operational practices and the diversity of the workforce	<b>Wendy Williams</b> Her Majesty's Inspector HMICFRS
11.55	<b>Diversity, equality and inclusion</b> This contribution will outline the need for a truly diverse & inclusive workforce, proportionality in police practice and the progress in implementing the Diversity, Equality and Inclusion Strategy	<b>Ian Hopkins QPM</b> Chief Constable, Greater Manchester Police NPCC Lead for Diversity, Equality & Inclusion
12.10	<b>Live questions and answers</b>	
12.25	<b>Lunch break</b>	
13.00	<b>Welcome back</b>	<b>Dr Peter Langmead-Jones</b>
<b>The Futures Conversation</b>		
13.05	<b>The Police Foundation Review</b> This contribution will explain how Phase 2 of the Review will examine the role of the police and how it should evolve over the next 20 years	<b>Dr Rick Muir</b> Director The Police Foundation
13.20	<b>Live questions and answers</b>	



Accountability Conversations		
13.35	<b>The APCCs conversations</b> This contribution will reflect on the current and future challenge of balancing local and national priorities in holding the police to account on behalf of the public	<b>Keith Hunter</b> PCC for Humberside &
13.50	<b>The Inspectors' Conversations</b> This contribution will consider how the effectiveness, efficiency and legitimacy of the service will be assessed in the future	<b>Sir Thomas Winsor</b> Her Majesty's Chief Inspector HMICFRS
14.05	<b>Live questions and answers</b>	
14.20	<b>Interval, including exhibitors</b>	



Next Steps		
14:30	<b>Insights and challenges arising from EIP20:</b> A review by the on-line panel	<b>Bill Skelly</b> Chief Constable, Lincolnshire Police, NPCC lead for Performance Management
14.55	<b>Key learning points and calls to action</b>	<b>Dr Peter Langmead-Jones</b> Greater Manchester Police NPCC Performance Management
15.00	<b>Close</b>	



IBM is proud to provide the technology to support the 2020 Excellence in Policing On-Line Event, with its challenging theme “what are you talking about” and its tradition of focussing on the needs of practitioners now and going forward .

Our vision is to assist our clients to become truly ‘cognitive enterprises’ such that they are;

- guided by intelligent insight
- driven by data, and
- flexible to change

We look forward to the opportunity to discuss with you, your journey to a Cognitive Enterprise.

At the conference we will talk about our partnership with Avon and Somerset police where we are using Robotic Process Automation to reduce human effort to enable additional focus on quality of service for the public and in support of victims of crime.

We will also touch on our approach to Dynamic Delivery and the tools and approaches we have deployed to enable 95% of IBM work to be delivered without using IBM offices.

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The EIP20 On-Line Event is organised by the National Police Chiefs’ Council Performance Management Coordination Committee (PMCC) in association with the College of Policing.

PMCC reserves the right to alter the details and content of the event.

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