



“Joining the dots: understanding the changing policing and performance landscape”

Thursday 11TH & Friday 12TH November 2021

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As the demands for services provided by police continue to diversify and increase in both their number and complexity, this year’s EIP conference aims to assist leaders and practitioners to understand the ways in which the wider policing and performance landscape is changing.

There is a focus on the emerging performance framework, how it will influence what we do; and how centrally driven expectations can be reconciled with the local needs of different operational contexts. We will consider what enables excellence in police practice and place particular emphasis on how technology can help us to realise the potential of our information resources to improve how we make decisions, plan and stand up to scrutiny.

DAY 1

10.20	Welcome What to expect from EIP21 ... and a few questions to get the conference underway.	Dr Peter Langmead-Jones Greater Manchester Police NPCC Performance Management Coordination Committee
What is changing?		
10.40	Message from the Minister	Kit Malthouse MP Minister of State for Crime, Policing and the Fire and Rescue Service
10.59	Remembrance day: including two minutes silence	
11.03	The changing landscape: its challenges and opportunities What is exercising the minds of senior leaders? This session will set out some of the most significant challenges for the service and what the service is doing to meet them.	Martin Hewitt QPM Chair National Police Chiefs’ Council
11.20	Live questions and answers	
11.35	Interval, including exhibitors	



11.40	The performance framework An overview of the emerging performance framework. This session will look at how police performance will be assessed and the importance of agreed data sets and analyses. It will also consider setting assessments in context and the challenge of balancing national and local priorities.	Shaun Sawyer QPM Chief Constable, Devon & Cornwall Police NPCC Performance Management Coordination Committee
11.55	Live questions and answers	





12.10	Lunch break	
What needs to happen?		
12.55	Welcome back	Dr Peter Langmead-Jones Greater Manchester Police NPCC Performance Management
13.00	The PCCs' perspective A consideration of public wants and needs, the purpose of police & crime plans, the relationship between chief constables and PCCs and the need to balance local and national priorities. This session will also consider the role of Community Safety Partnerships.	To be announced Chair Association of Police & Crime Commissioners
13.15	Live questions and answers	
13.30	Diversity, equality and inclusion This session will consider the progress made to diversify the police workforce and how a truly diverse workforce can improve performance. In the light of 'Black Lives Matter' it will also discuss the steps that are being taken to understand and improve the proportionality of police practice.	Carl Foulkes QPM Chief Constable, North Wales Police NPCC Diversity Equality and Inclusion Coordination Committee
13.50	Live questions and answers	
14.05	The Review of Policing Key insights from the Police Foundation about societal changes and their implications for police and other public services.	Dr Rick Muir Director Police Foundation
14.20	Live questions and answers	
14.35	Interval, including exhibitors	



14.45	Seeing information as an asset IBM Ltd share knowledge and insights about new technologies and what the service can be doing to realise the value of its data.	Natalie Coaten Client Executive, Home Office and Police IBM Ltd
15.05	Live questions and answers	
15.20	In conversation Personal reflections on the challenges facing the service and the conversations we need to have in the light of recent significant events and other influences.	Dame Cressida Dick DBE QPM Commissioner of Police for the Metropolis
15.50	Reflections on the key issues from Day 1	Shaun Sawyer QPM Chief Constable, Devon & Cornwall Police NPCC Performance Management Coordination Committee
16.00	Close of Day 1	



DAY 2

10.20	Welcome and introduction to Day 2 What to expect from Day 2 ... and a few questions to get the conference underway.	Dr Peter Langmead-Jones Greater Manchester Police NPCC Performance Management
How to...		
10.40	... prepare for the future This session will consider the implications for police of different possible futures and how the College of Policing is equipping the service.	Rachel Tuffin OBE Director of Knowledge & Innovation College of Policing
10.55	Live questions and answers	
11.10	Interval, including exhibitors	



11.20	... develop and use strategy This session will explain the importance of strategy and its relationship with planning and the hallmarks of good governance.	Tom Gash Managing Director, Leapwise Ltd Senior Fellow of the Institute for Government
11.40	Live questions and answers	
11.55	... plan and implement This session will consider good practice in planning and the implementation of change, including successes and failures of implementation and the critical importance of robust evaluation.	Prof Peter Kawalek Information Management Loughborough University
12.15	Live questions and answers	
12.30	Lunch break	
13.15	Welcome back	Dr Peter Langmead-Jones
13.20	... join the dots This session will describe the emerging strategy and plan for the police service.	Gemma Stannard Strategic Hub Lead National Police Chiefs' Council
13.35	Live questions and answers	
13.50	... make information engaging This session will demonstrate how to visualise information and gain insights from it in ways which engage people, provide context and facilitate decision making.	David McCandless Writer, designer and creative director
14.30	Live questions and answers	



14.45 Interval, including exhibitors



14.55	How will we know ...? This session will consider the challenges of balancing central and local demands and the need to optimise the use of technology to improve planning, delivery and accountability; and set out how HMICFRS will assess police practice.	Sir Thomas Winsor Her Majesty's Chief Inspector of Constabulary & the Fire Service
15.10	Live questions and answers	
15.25	Insights and challenges arising from EIP21: A panel review of the conference and the implications of the insights gained.	Shaun Sawyer QPM Chief Constable, Devon & Cornwall Police NPCC lead for Performance Management
15.50	Key learning points and calls to action	Dr Peter Langmead-Jones Greater Manchester Police NPCC Performance Management
16.00	Close	



IBM is proud to provide the technology to support the 2021 Excellence in Policing On-Line Event, with its challenging theme "Joining the dots: understanding the changing policing and performance landscape" and its tradition of focussing on the needs of practitioners now and going forward .

Our vision is to assist our clients to become truly 'cognitive enterprises' such that they are;

- guided by intelligent insight
- driven by data, and
- flexible to change

We look forward to the opportunity to discuss with you, your journey to a Cognitive Enterprise.

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The EIP21 Online Event is organised by the National Police Chiefs' Council Performance Management Coordination Committee (PMCC) in association with the College of Policing. PMCC reserves the right to alter the details and content of the event.

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